

DOIT MASTER AGREEMENT NUMBER:

B-03-013

DOIT APPROVAL DATE:

7/8/2003**VENDOR NAME:** **MCI WORLDCOM Communications, Inc.****FEIN:** **47-0751768****SERVICE/PRODUCT NAME:** **Local Exchange Service: Digital Trunks (T1)****SERVICE/PRODUCT DESCRIPTION:**

MCI is one of the nations largest Competitive Local Exchange Carriers (CLECs). It owns and operates fiber optic networks and local switching systems to deliver Local Service in the greater Hartford and Stamford areas (see Service Availability tables for specific coverage areas). Local service includes:

- 911/E911
- Directory listing
- Directory assistance
- Operator and customer services (7x24x365)
- Telephone number assignment
- Service access codes (800/888 and 700 numbers)
- Telecommunications Relay Services
- Equal access (1+ dialing)
- Local number portability

Local Trunk Service provides Analog Trunks and Digital Trunks that connect the Class 5 Local Office with the subscriber's PBX or Key system. All include Touch Tone and Hunting. DID numbers can be ordered in blocks of 20 or 100.

- **Local Trunk Basic:** available for digital or analog trunks; can carry inbound, outbound or two way traffic.
- **DID Trunks:** DID-capable trunks are configured to out-pulse two to seven digits to your company's PBX to route an incoming call directly to an individual station without the intervention of a live or automated attendant.
- **Two-Way DID Trunks:** Two-way DID offers direct inward dialing capability with the added functionality of placing outbound calls on the same trunks.
- The following trunk types are available:
 - One-way inbound for inbound calls
 - One-way outbound for outbound calls
 - Two-way for inbound and outbound calls

SERVICE LEVELS: WorldCom does not offer SLAs for local service; however the following repair statistics apply.

Mean Time to Repair (MTTR)

- Priority 1: 4 hours
- Priority 2: 8 hours
- Priority 3: 12 hours
- Priority 4: 24 hours

SERVICE AVAILABILITY/LIMITATIONS:

See attached Current Availability of Services table.

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VENDOR NAME: MCI WORLDCOM Communications, Inc.						VENDOR FEIN: 47-0751768			
SERVICE NAME: Local Exchange Service: Digital Trunks (T-1's)									
Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DOIT	Item	Item Code	Description of Service/Equipment	Unit	Initial Conversion: Non-Recurring Unit Cost	Post- Conversion: Non-Recurring Unit Cost	Recurring Monthly Cost
Add	06/09/03	07/08/03	1		Digital T-1s - Hartford	ea	\$0.00	\$0.00	\$337.79
Delete	10/10/03	10/31/03	1		Digital T-1s - Hartford	ea	\$0.00	\$0.00	\$337.79
Add	10/10/03	10/31/03	1		Digital T-1s - Hartford	ea	\$0.00	\$0.00	\$331.03
Add	06/09/03	07/08/03	2		DID Telephone Numbers - Hartford	ea	\$0.00	\$0.00	\$0.30
Delete	10/10/03	10/31/03	2		DID Telephone Numbers - Hartford	ea	\$0.00	\$0.00	\$0.30
Add	10/10/03	10/31/03	2		DID Telephone Numbers - Hartford	ea	\$0.00	\$0.00	\$0.29
Add	06/09/03	07/08/03	3		Local Number Portability (per T1) - Hartford	ea	\$0.00	\$0.00	\$86.40
Add	06/09/03	07/08/03	4		Digital T-1s - Stamford	ea	\$0.00	\$0.00	\$389.48
Delete	10/10/03	10/31/03	4		Digital T-1s - Stamford	ea	\$0.00	\$0.00	\$389.48
Add	10/10/03	10/31/03	4		Digital T-1s - Stamford	ea	\$0.00	\$0.00	\$331.03
Add	06/09/03	07/08/03	5		DID Telephone Numbers - Stamford	ea	\$0.00	\$0.00	\$0.36
Delete	10/10/03	10/31/03	5		DID Telephone Numbers - Stamford	ea	\$0.00	\$0.00	\$0.36
Add	10/10/03	10/31/03	5		DID Telephone Numbers - Stamford	ea	\$0.00	\$0.00	\$0.35
Add	06/09/03	07/08/03	6		Local Number Portability (per T1) - Stamford	ea	\$0.00	\$0.00	\$49.68
Add	06/09/03	07/08/03	7		Federal Subscriber Line Charge per T1 - Hartford/Stamford	ea	\$0.00	\$0.00	\$193.92